

[INVITATION](#)

[TOOL](#)

[USER SURVEY](#)

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Thank you for volunteering to test the BC Benefits Navigator! I'm writing to share the documents and links you will need to test the tool and carry out the post-intervention evaluation.

1. [Letter of Invitation](#)

This letter of invitation is meant to be shared with patients who are considering participating in the pilot testing. The letter outlines the purpose of the pilot test and the estimated time required to participate.

2. [BC Benefits Navigator](#)

Click on this link to access the online tool. You may need to access the tool via a phone or tablet that is not connected to the VCH network. Note: the tool won't be ready to use until Monday November 4, 2019.

3. [User Feedback Survey](#)

This short 6-question online evaluation should be filled out by patients shortly after completing the BC Benefits Navigator with you. Patients will need access to a phone, tablet or computer that connects to the internet.

4. [Provider Feedback Survey](#)

Please complete this feedback survey once you have wrapped up testing the BC Benefits Navigator with patients. You can choose to complete one single feedback form at the end of pilot testing with all patients, or, if each experience using the tool is very different, you can complete one form per patient. At the beginning of each survey, you'll have the opportunity to note how many tests your responses are based on.

5. [Tool Content](#)

For your reference, a full transcript of the online tool is accessible here. At the end of pilot testing, you are welcome to send me an annotated transcript with feedback, reflections and suggestions for changes.

Let me know if you have any trouble accessing the websites and files linked above. Ideally, all testing will be completed by Nov 15, to allow for enough time to complete the final BCCFP report.

I remain incredibly appreciative of your support for this project - thank you!

Charlotte Humphries

Basics for Health Society

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